Asia-Pacific Quick Response Centers

Maintenance and Repair • On-Site Services
Parts and Components • Pump Retrofits and Upgrades
Seal Change-Outs and Upgrades
**Flowserve QRC Capabilities**

Flowserve Quick Response Centers are strategically located to ensure that a QRC is within hours of most major industrial customer locations. This allows rapid response to customer needs by providing same day delivery of standard parts. Special parts can be delivered in days instead of weeks. With the help of Flowserve QRCs, plant managers are able to maximize plant uptime and profitability.

**Premier, Value-Added Services**

With unequaled product knowledge, design expertise and manufacturing capabilities, the Flowserve QRCs specialize in value-added repair services. QRC engineers and technicians service most types of equipment, including pumps, motors, compressors, agitators, valves and seals. The dynamic range of services offered by the QRCs include:

- Maintenance, repair and inspection service
- Pump upgrades, re-rates and retrofits
- Parts and components supply
- Seal change-outs, upgrades and repairs
- Overhaul, outage and mechanical service
- Installation and commissioning service
- On-site repair and diagnostic services
- Contract maintenance
- Field supervision
- Service maintenance contract

**Repair Service and Technical Support for Asia-Pacific**

The Flowserve Asia-Pacific Quick Response Centers (QRC) focus on providing customers with uncompromising service and support.

The QRCs are staffed by highly skilled engineers and technicians who are available around the clock, seven days a week to respond to customer queries, troubleshoot problems and provide reliable solutions.

**Strength of Experience, Commitment to Excellence**

Flowserve, through the Quick Response Centers, serves customers in Asia-Pacific from various industries daily to ensure superior equipment performance and service life. Key industries currently served by the Asia-Pacific QRCs include:

- Oil and gas production
- Hydrocarbon processing
- Chemical processing
- Water resources
- Power generation
- General industry
<table>
<thead>
<tr>
<th>China: 3 QRCs</th>
</tr>
</thead>
<tbody>
<tr>
<td>China Shanghai QRC (Seal) Block 8, 255 Guizhou Road, Jingqiao Development Zone (Jingqiao Science Park), Shanghai, 201206, China Tel: (86 21) 3865 4800 Fax: (86 21) 5081 1761</td>
</tr>
<tr>
<td>China Suzhou QRC (Pump &amp; Seal) No. 38 Liping Road, Suzhou Industrial Park, Suzhou, Jiangsu Province, 215006, China Tel: (86 512) 6255 2388 Fax: (86 512) 6255 3702</td>
</tr>
<tr>
<td>China Dalian QRC (Pump &amp; Seal) No.5-2, Fenghuo Int'l Ind. Park, No.118B-3, Anna B2, Dalian Free Trade Zone, Dalian, Liaoning Province, 116609, China Tel: (86 411) 3924 1919 Fax: (86 411) 3924 1991</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>India: 1 QRC</th>
</tr>
</thead>
<tbody>
<tr>
<td>India Vadodara QRC (Pump) Plot No. B2-92, Manjusar GIDC, Savli Village, Dist. Vadodara, Gujarat, 391775, India Tel: (91 26) 6726 3700 Fax: (91 26) 6726 3709</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Southeast Asia: 11 QRCs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Malaysia Balakong QRC (Seal) No.14B, Jalan Cj 1/3, Kavasan Perusahaan Cheras Jaya, 43200, Balakong, Selangor, Malaysia Tel: (60 3) 9086 2168 Fax: (60 3) 9076 7551</td>
</tr>
<tr>
<td>Indonesia Jakarta QRC (Pump &amp; Seal) Jl. Pulokambing, Blok DR No.5, Jakarta Industrial Estate Pulogadung, Jakarta, Timur, 13820, Indonesia Tel: (62 21) 4683 0105 Fax: (62 21) 4683 0205</td>
</tr>
<tr>
<td>Thailand Rayong QRC (Pump &amp; Seal) 13 Soi 51A Eastern Industrial Estate, Pakkomsongkhorat Road, Maptaphut, Muang, Rayong, 21150, Thailand Tel: (66 38) 673 888 Fax: (66 38) 673 889</td>
</tr>
<tr>
<td>Vietnam Dong Quai QRC (Seal) Tuyet Diem Hamlet, Binh Thuan Commune, Binh Son District, Quang Ngai Province, Vietnam Tel: (84 55) 3618 787 Fax: (84 55) 3618 786</td>
</tr>
<tr>
<td>Philippines Manila QRC (Pump &amp; Seal) Block 6-H1, South Coast Industrial Estate Governor's Drive, Bacol, Carmona, Cavite 4116, Philippines Tel: (63 46) 413 2956 Fax: (63 46) 443 9001</td>
</tr>
<tr>
<td>Brunei Changi QRC (Seal) 33 Changi South Avenue 2, 486445, Singapore Tel: (65) 6244 6800 Fax: (65) 6244 6810</td>
</tr>
</tbody>
</table>

* Under construction. Photo to be loaded at a later date.
Asia-Pacific QRC Network

1. Balakong (Seal)
2. Kemaman (Seal)
3. Malacca (Seal)
4. Kuantan (Pump)
5. Tuas (Pump)
6. Changi (Seal)
7. Dalian (Pump & Seal)
8. Huizhou (Pump)
9. Shanghai (Seal)
10. Chongqing (Seal)
11. Ningbo (Seal)
12. Kaohsiung (Pump & Seal)
13. Osaka (Seal)
14. Mailiao (Seal)
15. Kawasaki (Pump & Seal)
16. Cheonan (Pump)
17. Auckland (Seal)
18. Christchurch (Pump)
19. Henderson (Seal)
20. Welshpool (Pump)
21. Mulgrave (Seal)
22. Mulgrave (Pump)
23. Wetherill Park (Pump)
24. Marayong (Seal)
25. Darwin (Seal)
26. Townsville (Pump & Seal)
27. Jakarta (Pump & Seal)
28. Bangkok (Pump & Seal)
29. Rayong (Pump & Seal)
30. Quang Ngai (Seal)
31. Dong Nai (Pump & Seal)
32. Manila (Pump & Seal)
North Asia: 5 QRCs

Taiwan
Kaohsiung QRC (Pump & Seal)
No. 133 Beijing Road, Fengshan City, Kaohsiung, 830, Taiwan
Tel: (886 7) 790 2800
Fax: (886 7) 790 2921

Taiwan
Mailiao QRC (Seal)
Unit 8B/04, Formosa Industrial Complex, No.1, Mailiao, Yunlin, 638, Taiwan
Tel: (886 5) 681 2750
Fax: (886 5) 681 2139

Japan
Osaka QRC (Seal)
Nomura Fudosan Yotsuhashi Bldg.14F Floor 1-4-4
Ainaz, Nishi-ku, Osaka City,
Osaka, 5500011, Japan
Tel: (81 6) 6578 0620
Fax: (81 6) 6537 2189

South Korea
Cheonan QRC / Nuclear Service Center (Pump)
77-36 Sogok 3-gil, Seongnam-myun, Dongnam-ku, Cheonan, 330891 South Korea
Tel: (82 41) 553 5700
Fax: (82 41) 553 5707

Pacific: 9 QRCs

New Zealand
Auckland QRC (Seal)
22C Rennie Drive, Airport Oaks, Auckland, 2022, New Zealand
Tel: (64) 9 2571 270
Fax: (64) 9 2571 277

New Zealand
Christchurch QRC (Pump)
18 Hammersmith Drive, Wigram, Christchurch, 8042, New Zealand
Tel: (64) 3 3434 511
Fax: (64) 3 3434 514

Australia
Castlemaine QRC (Pump)
5 Parkers Street,
Castlemaine VIC 3450, Australia
Tel: (61) 3 5479 1200
Fax: (61) 3 5479 1201

Australia
Henderson QRC (Seal)
55 Guider Way, Henderson, WA 6166, Australia
Tel: (61) 8 9849 9200
Fax: (61) 8 9849 9201

Australia
Wetherill Park QRC (Pump)
Unit 1, 171-175 Newtown Road,
Wetherill Park, NSW 2164, Australia
Tel: (61) 2 9914 1200
Fax: (61) 2 9914 1201

Australia
Seven Hills QRC (Seal)
Unit 19, 167 Prospect Highway, NSW 2147,
Australia
Tel: (61) 2 8822 7100
Fax: (61) 2 8822 7101

Australia
Darwin QRC (Seal)
31 McCourt Road, Yarravonga,
NT 0830, Darwin, Australia
Tel: (61) 8 8931 5252
Fax: (61) 8 8931 5255

Australia
Townsville QRC (Seal)
Unit 3, 5-7 Turnbull Street, Garbutt, QLD 4814,
Australia
Tel: (61) 7 4728 1211
Fax: (61) 7 4728 1270

Australia
Mulgrave QRC (Seal)
Unit 17/35 Dunlop Road, Mulgrave,
VIC 3170, Australia
Tel: (61) 3 9535 5900
Fax: (61) 3 9535 5901
To find your local Flowserve representative:

For more information about Flowserve Corporation, visit www.flowserve.com or call +1 937 890 5839.